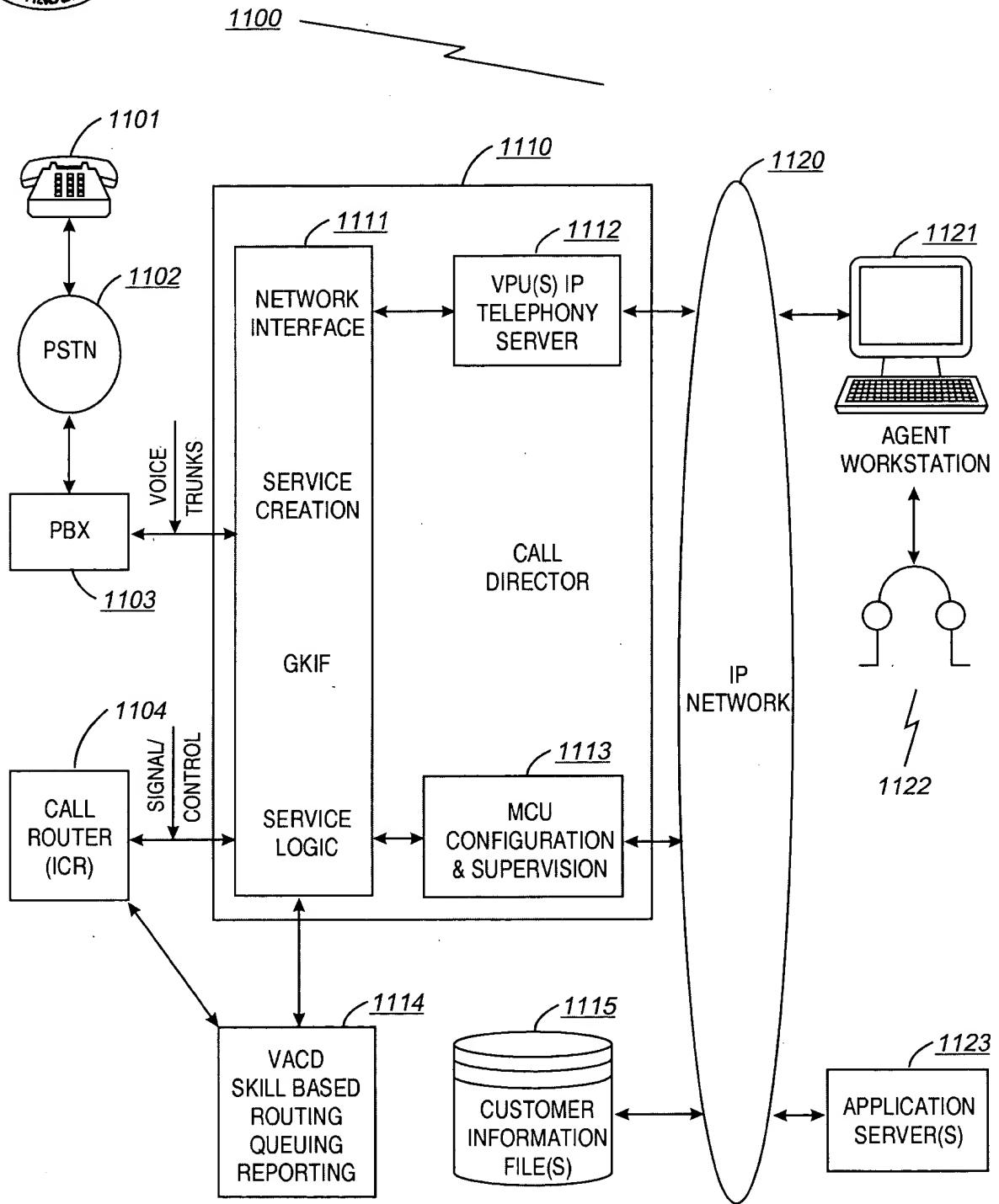




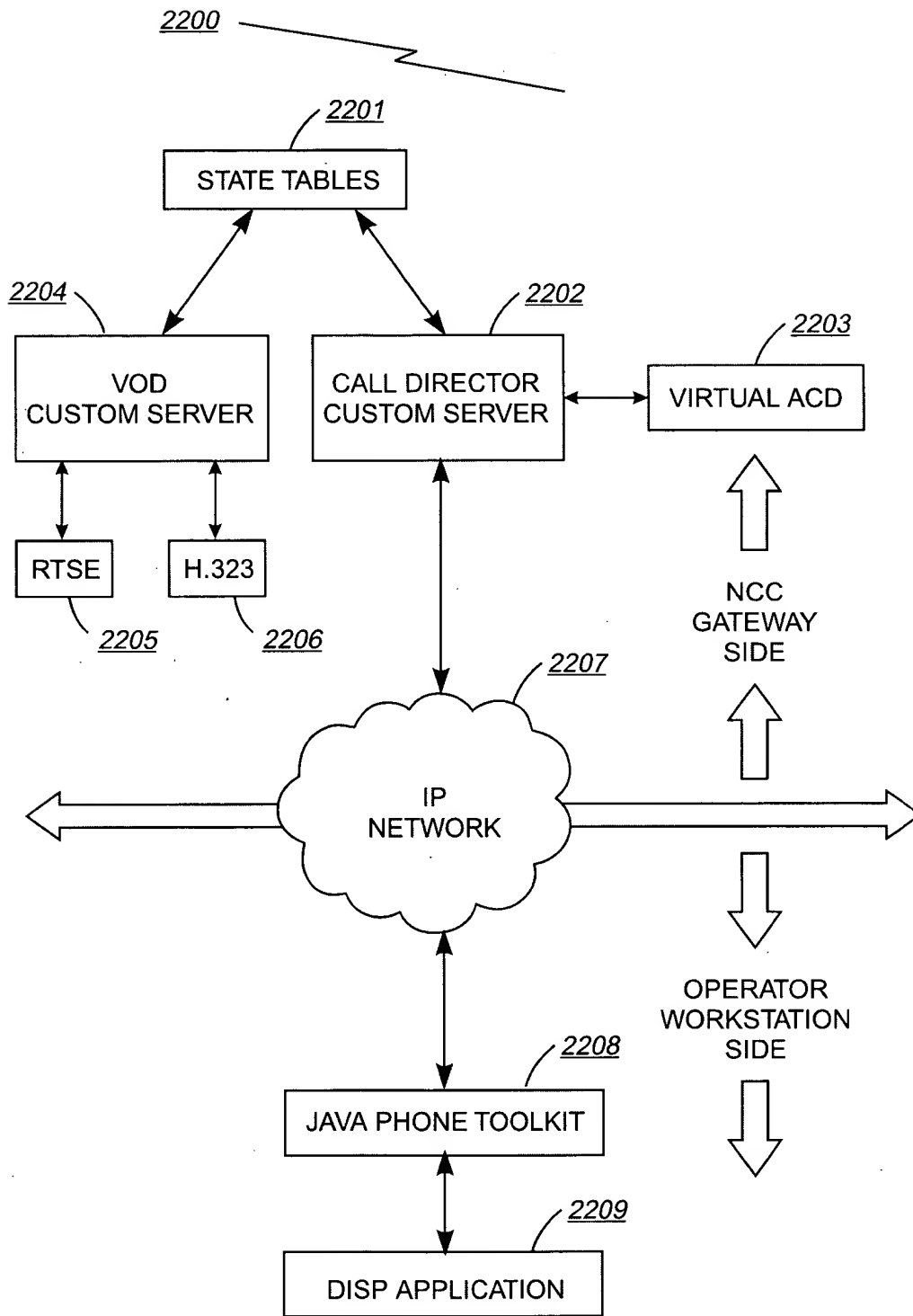
1/17



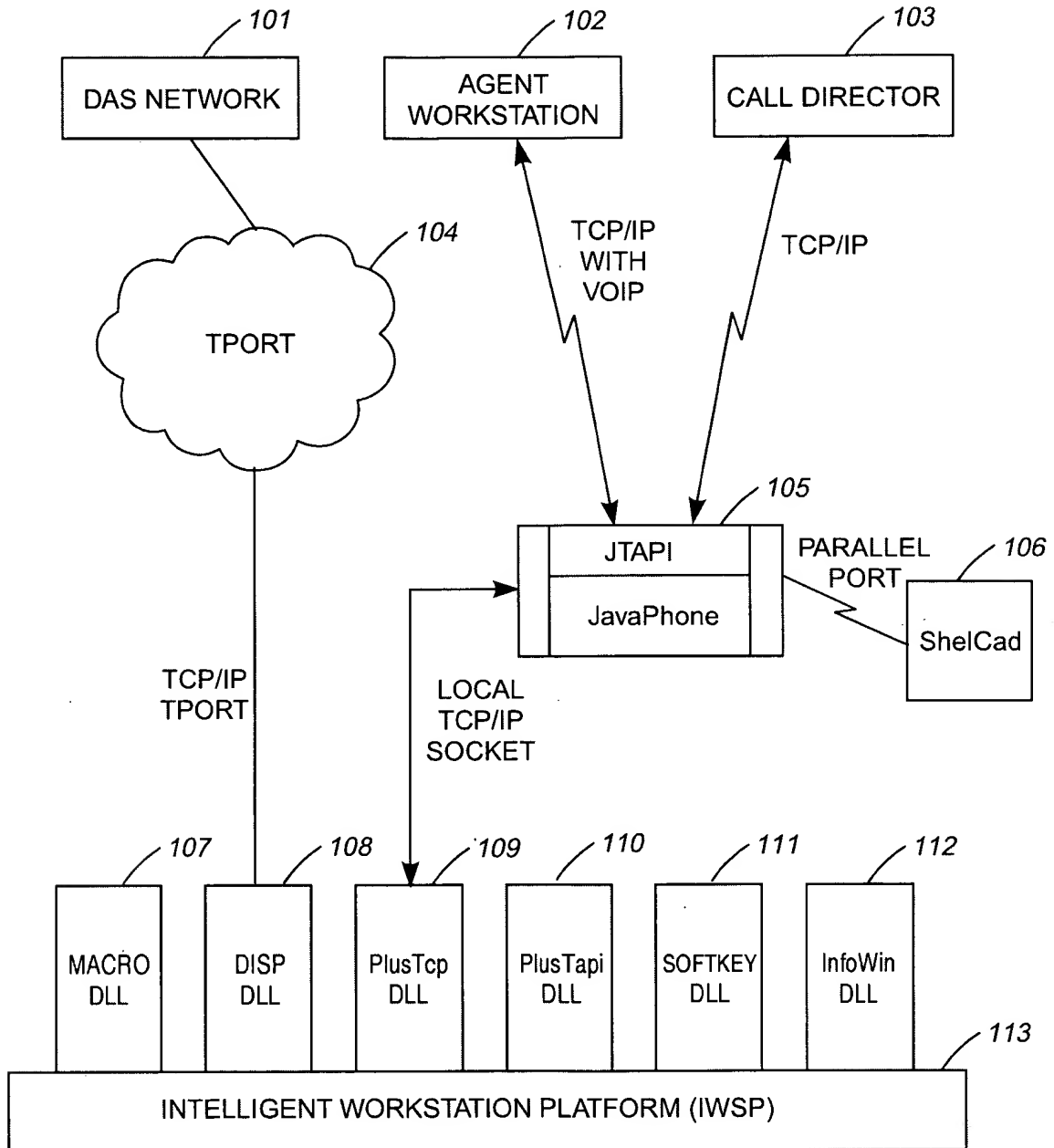
PRIOR ART

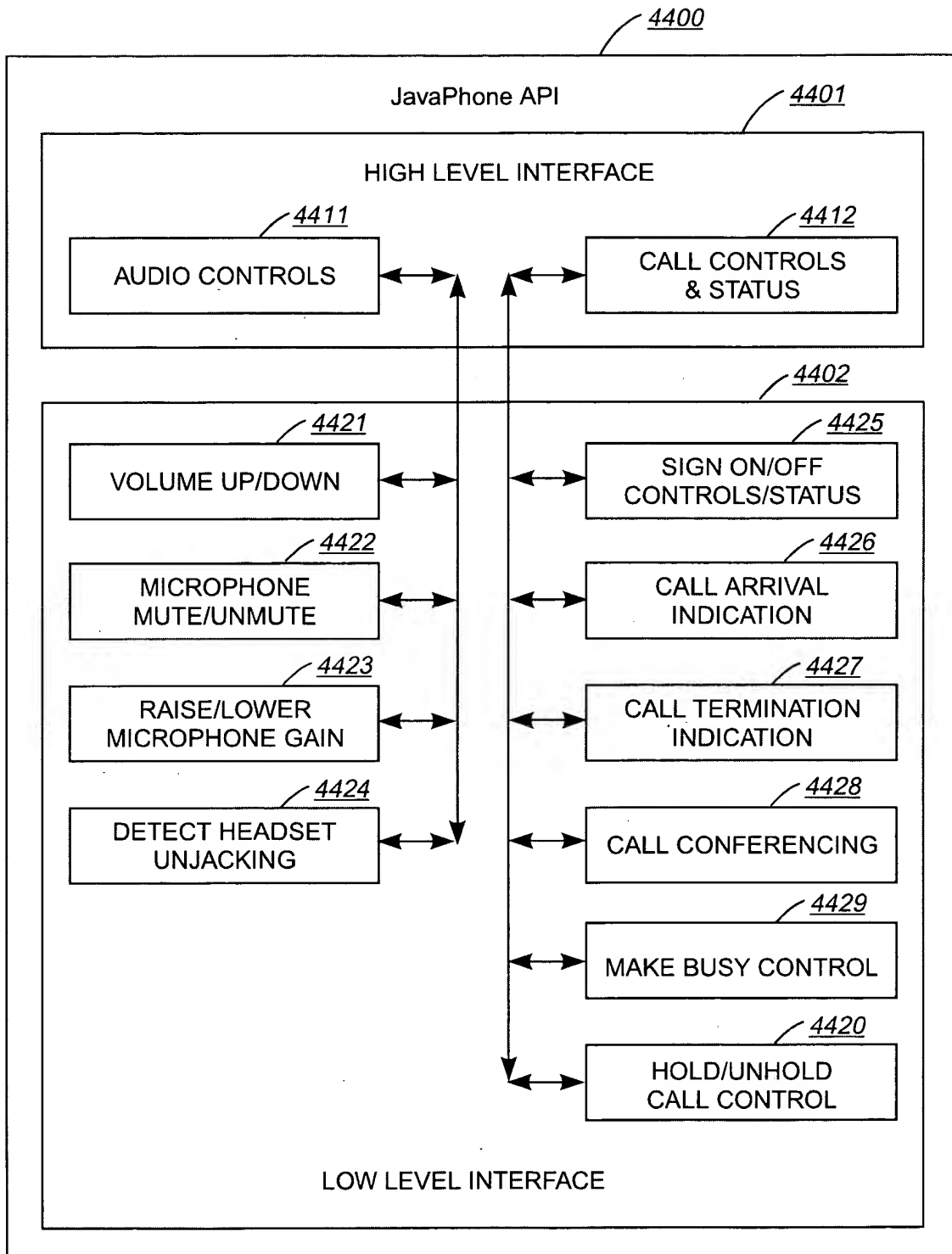
**FIG. 1**

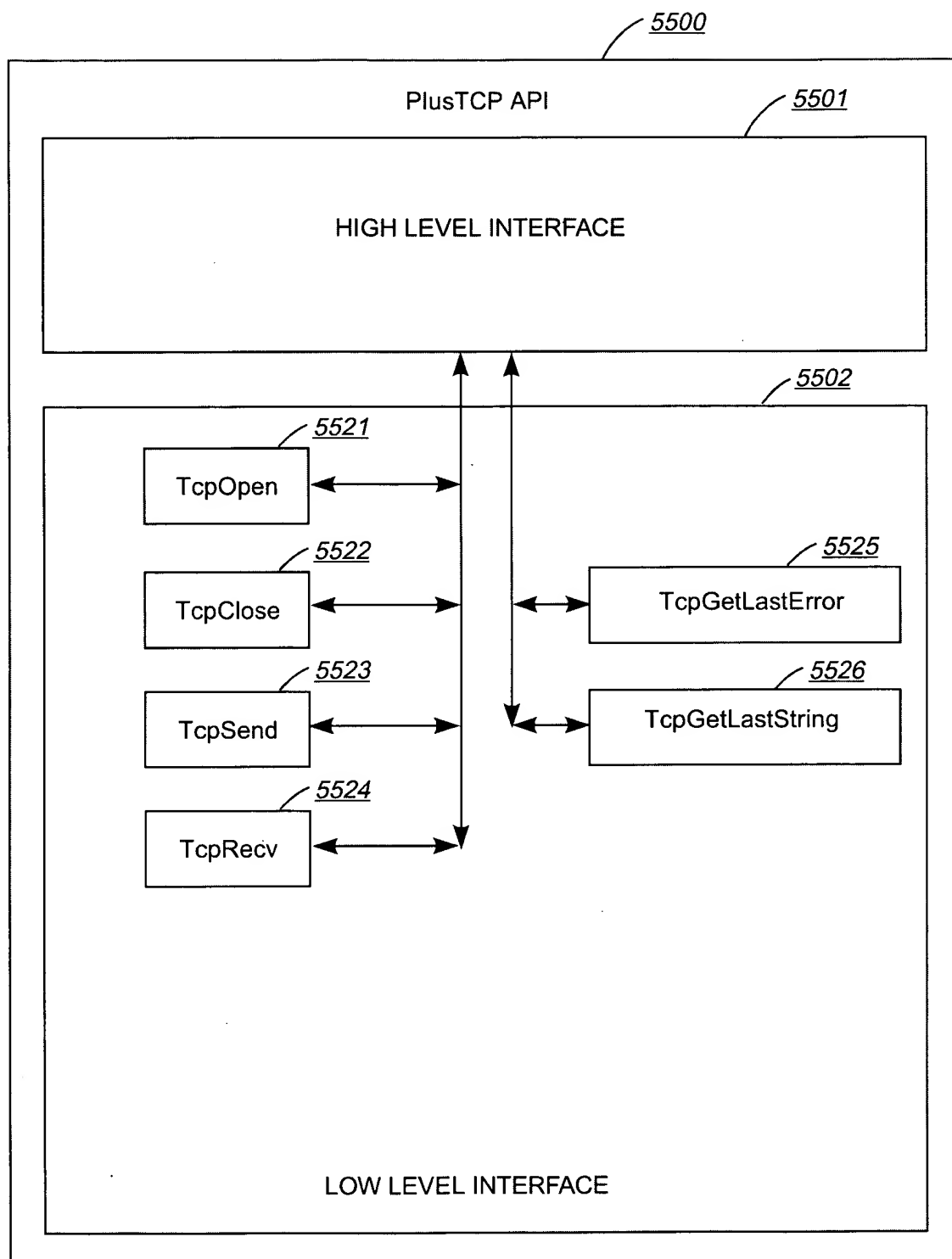
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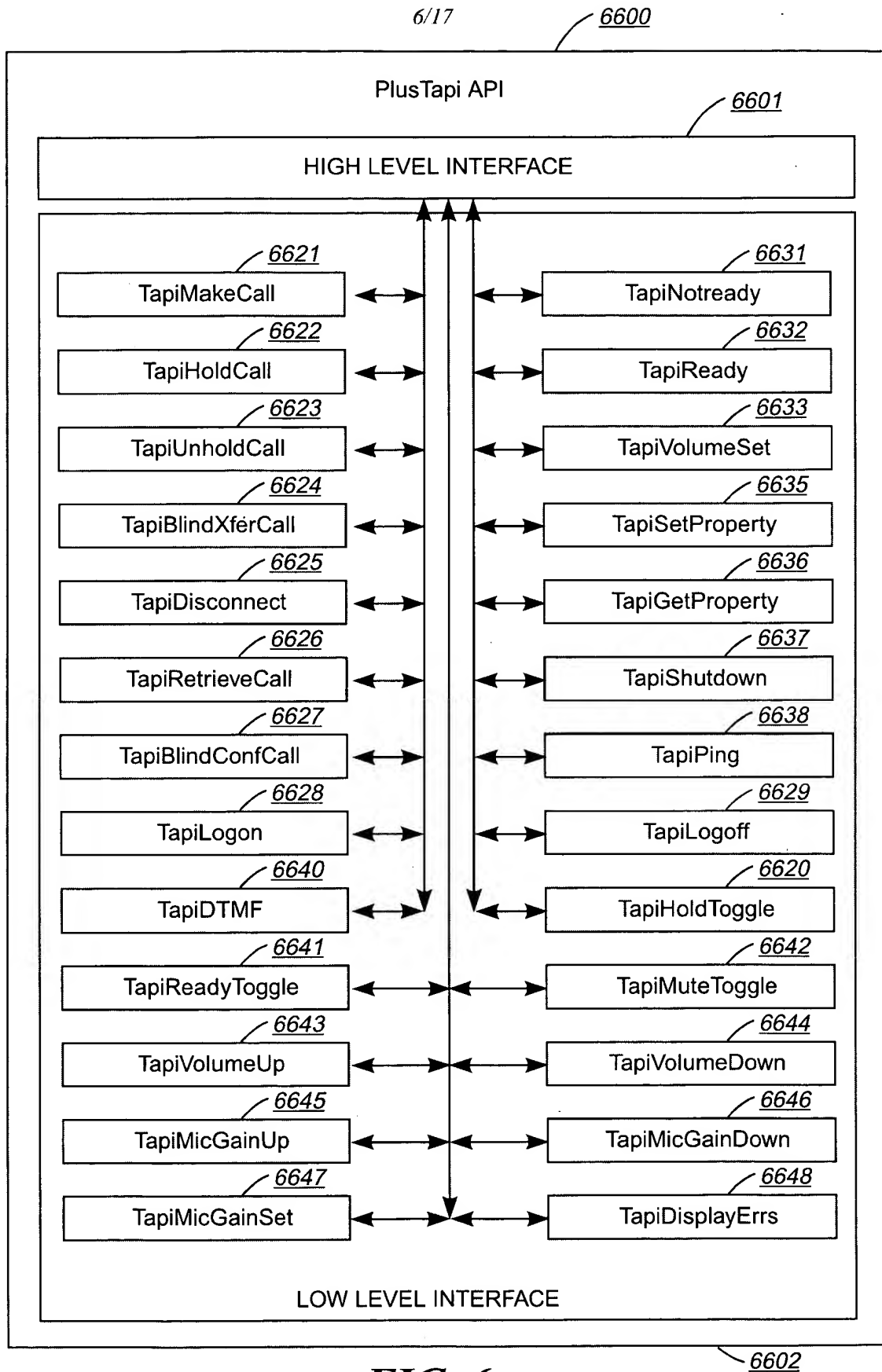
**FIG. 2**

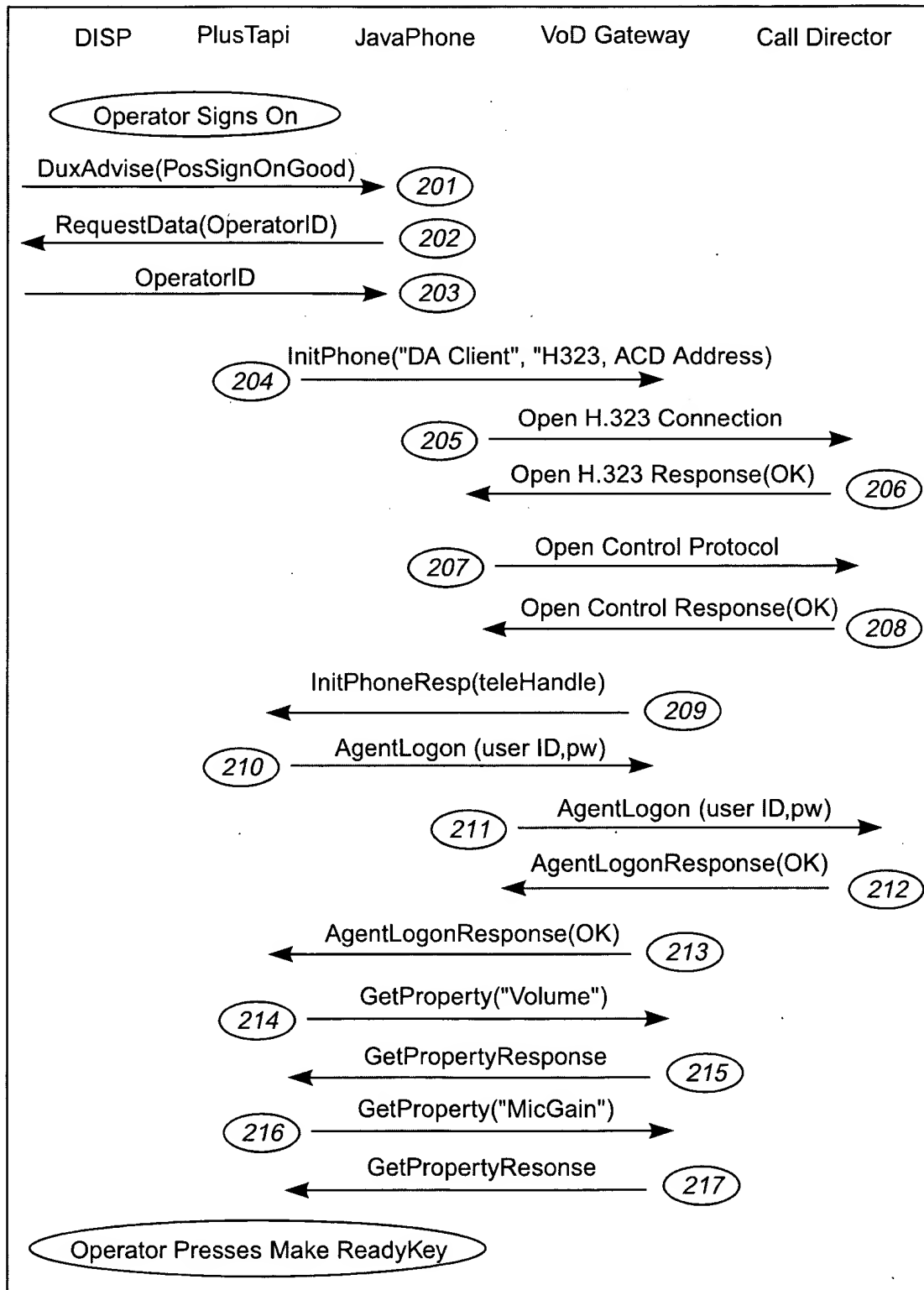
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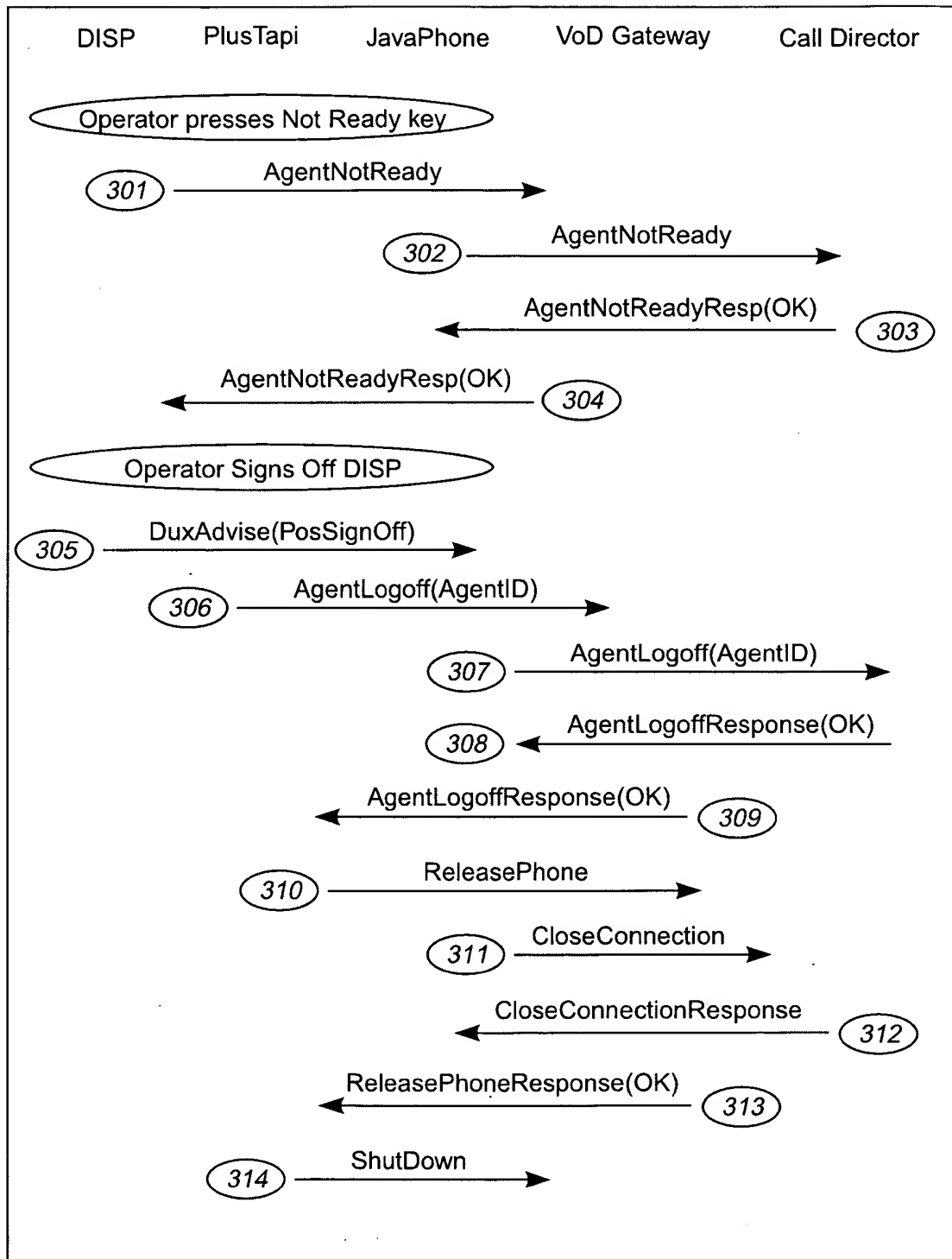
**FIG. 3**

**FIG. 4**

**FIG. 5**

**FIG. 6**

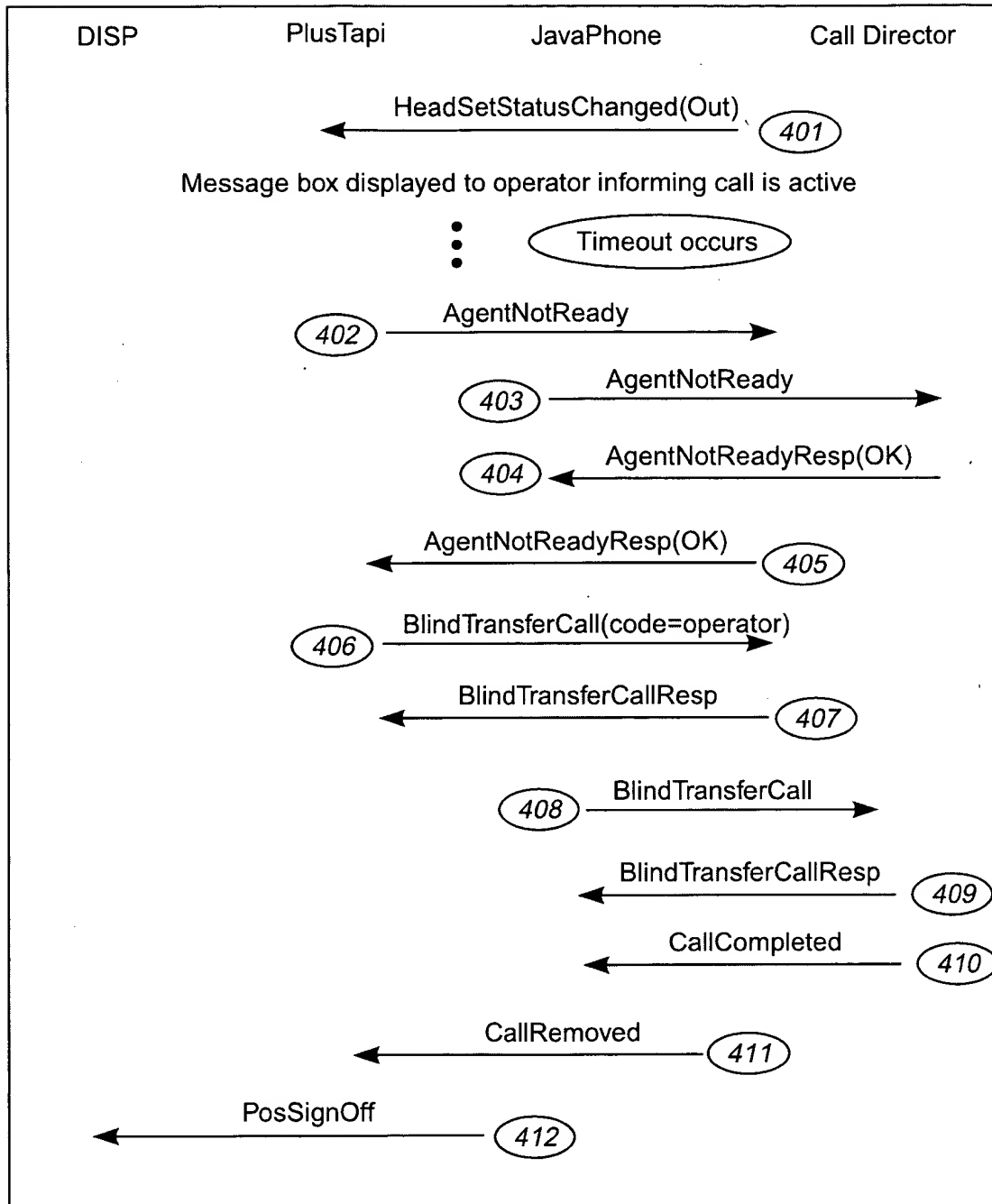
**FIG. 7**



**FIG. 8**





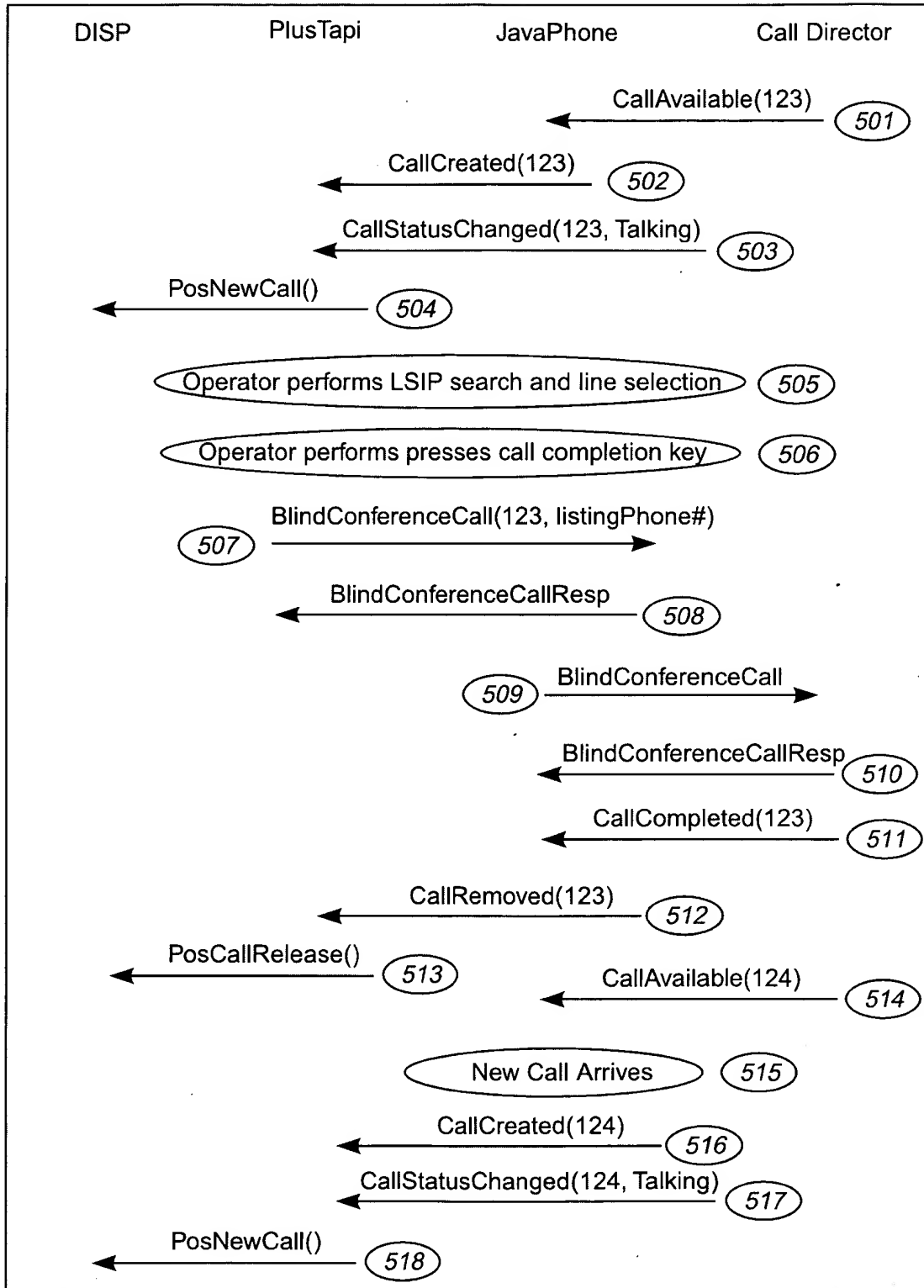


**FIG. 9**





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**FIG. 10**



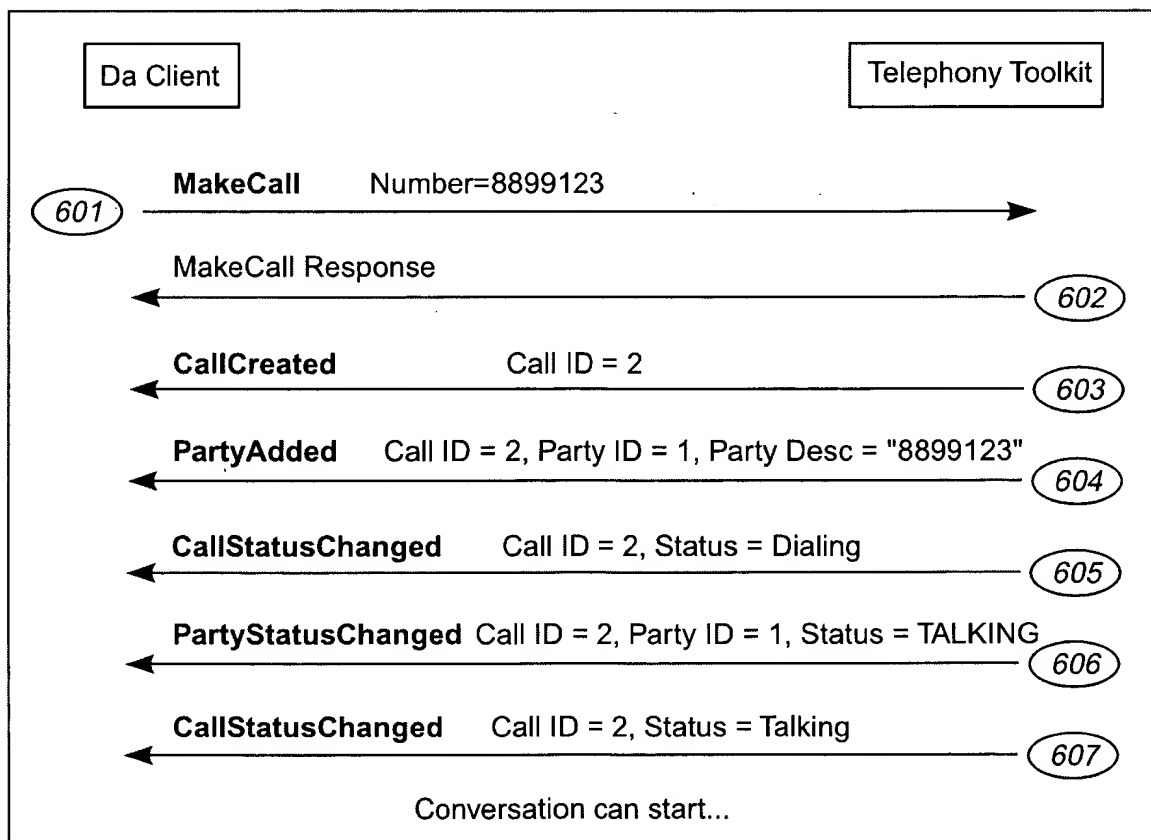
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DIAL NUMBER

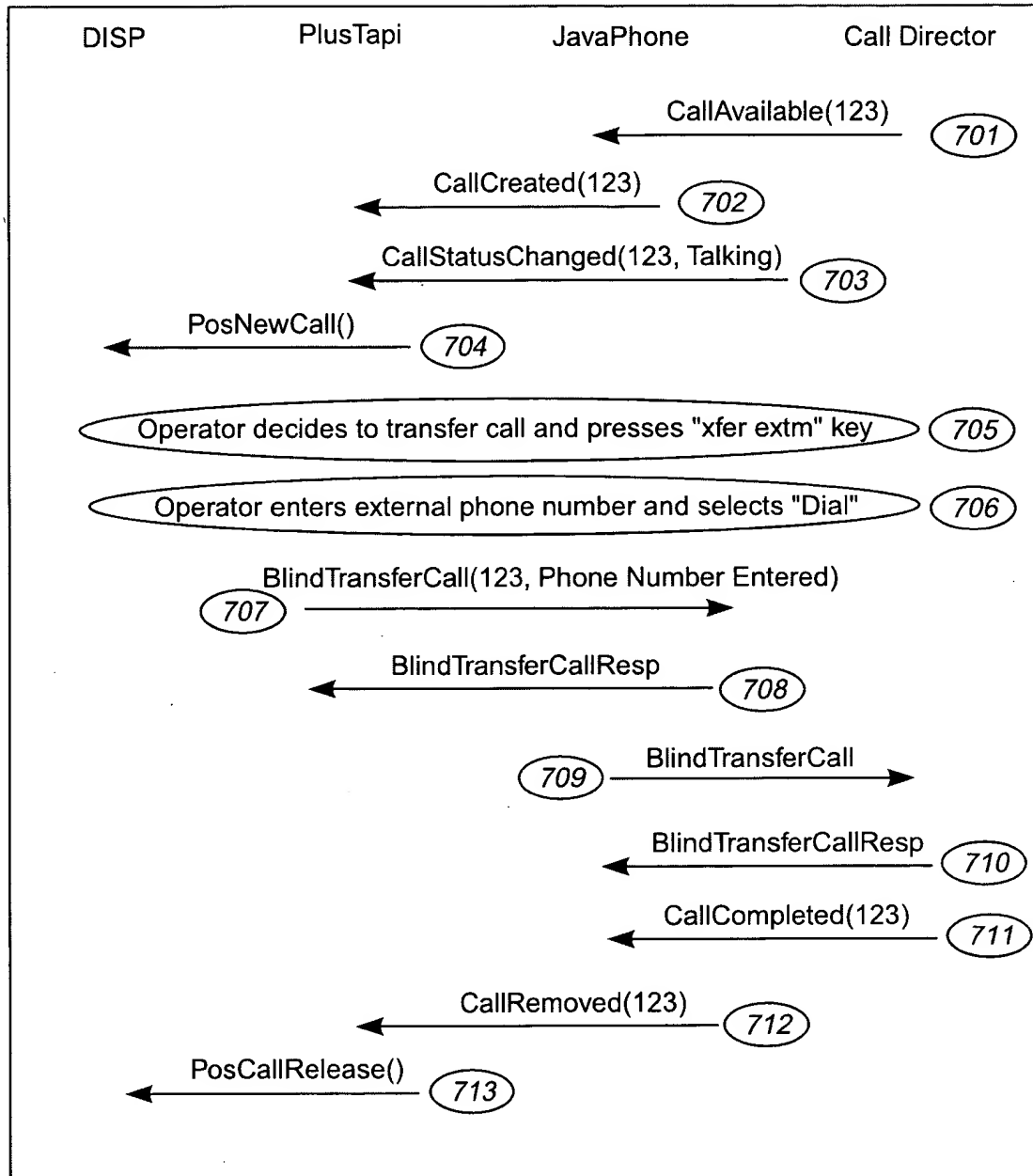
ENTER PHONE NUMBER:

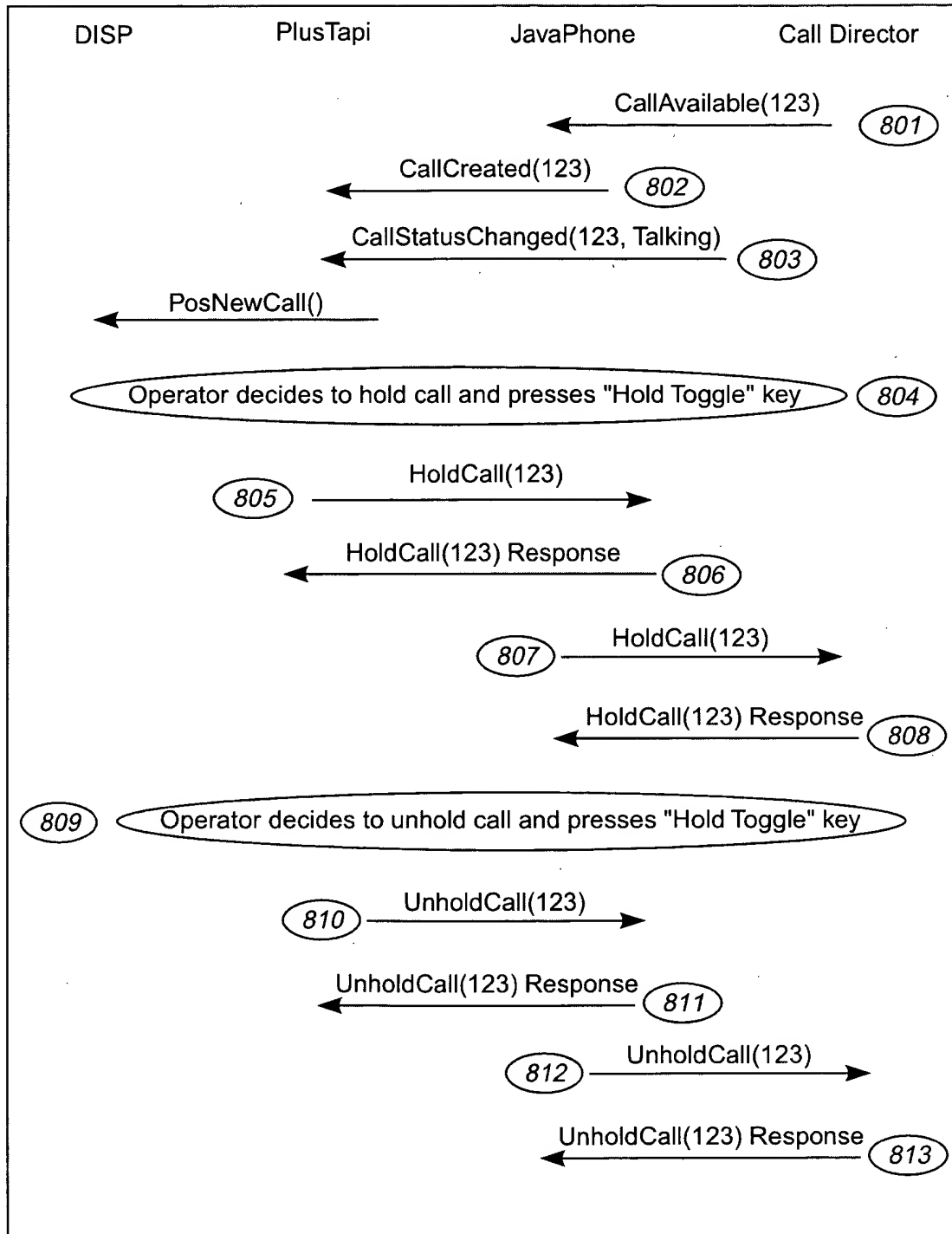
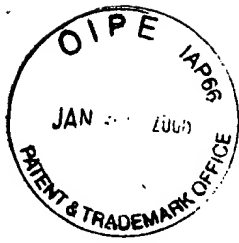
OK CANCEL

**FIG. 11****FIG. 12**

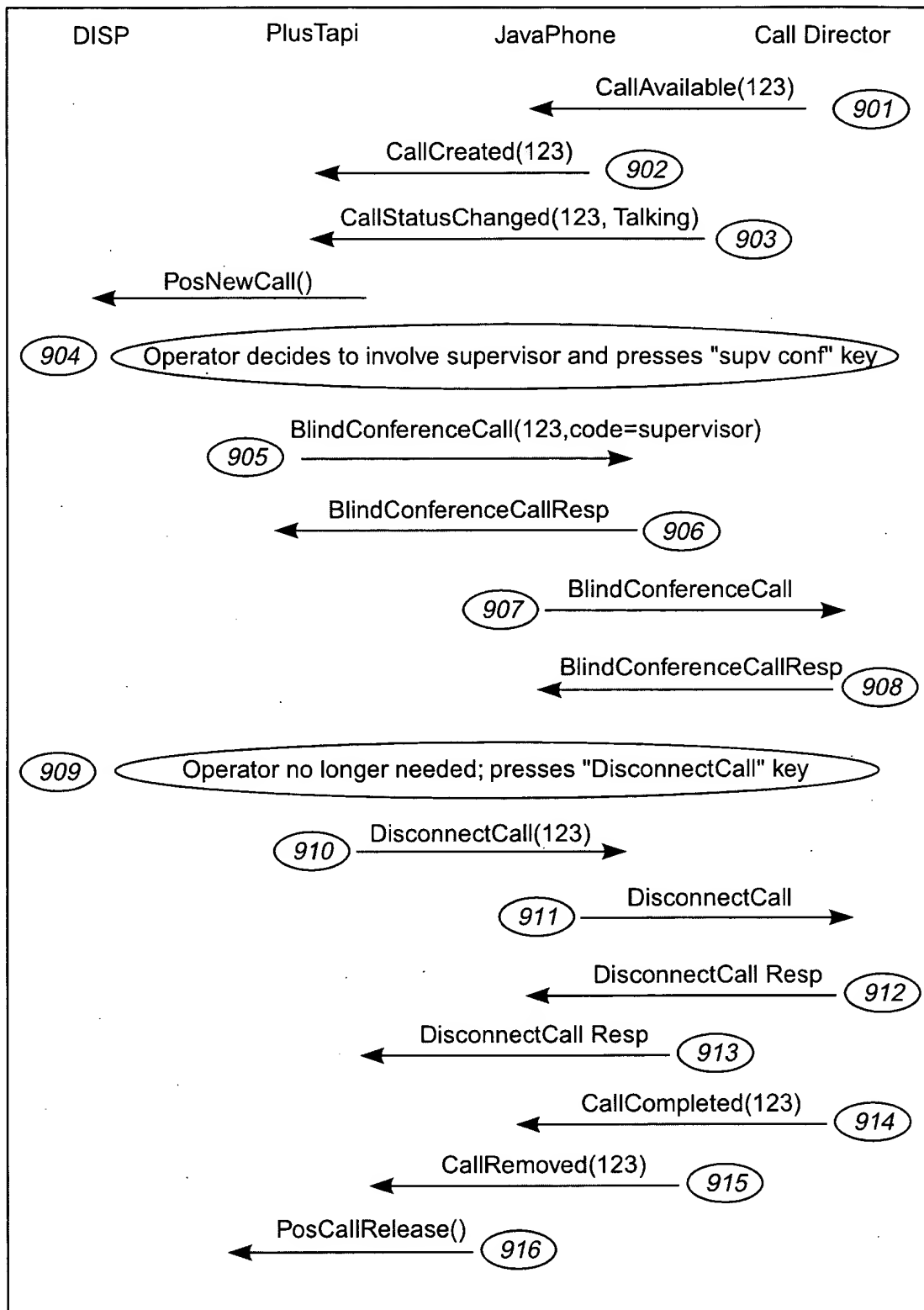


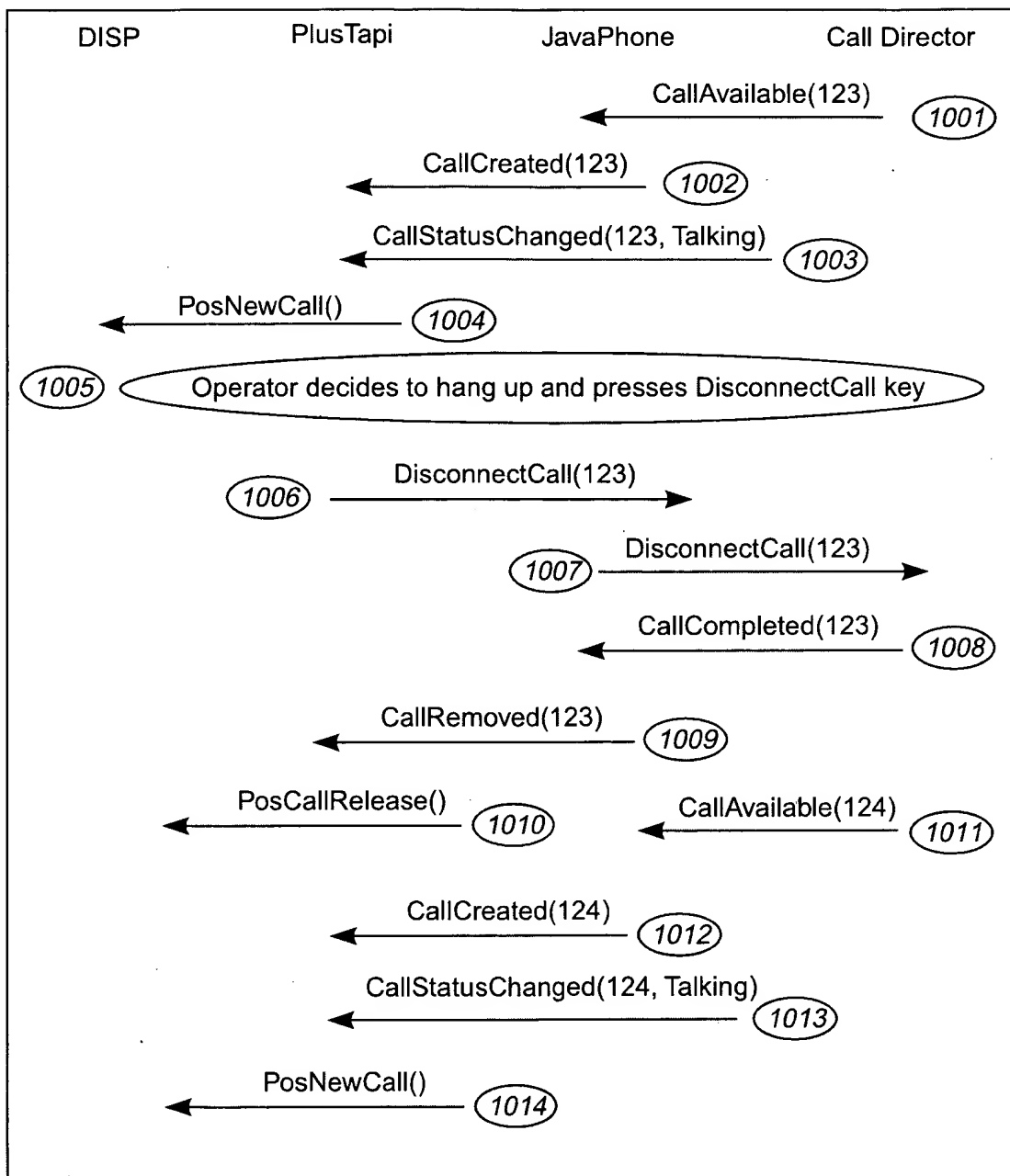
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**FIG. 13**

**FIG. 14**

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**FIG. 15**

**FIG. 16**



<input type="text"/>	PlusTcp conversation number for telephony support (1-8)
<input type="text"/>	TCP/IP address of telephony support (or "LocalHost")
<input type="text"/>	TCP/IP port number of telephony support
<input type="text"/>	Timeout for initialization of telephony support (seconds)
<input type="text"/>	Timeout for establishing telephony connection (seconds)
<input type="text"/>	Timeout for allowing operator to replug headset (seconds)
<input type="text"/>	TCP/IP address of Call Director Custom Server
<input type="text"/>	TCP/IP address of Voice Over Data Custom Server

**FIG. 17**

-Field1-	-Field4-	-Field5-		-Field3-		-Field11-	-Field9-
-Field2-	-Field6-	-Field7-		-Field13-		-Field12-	-Field10-

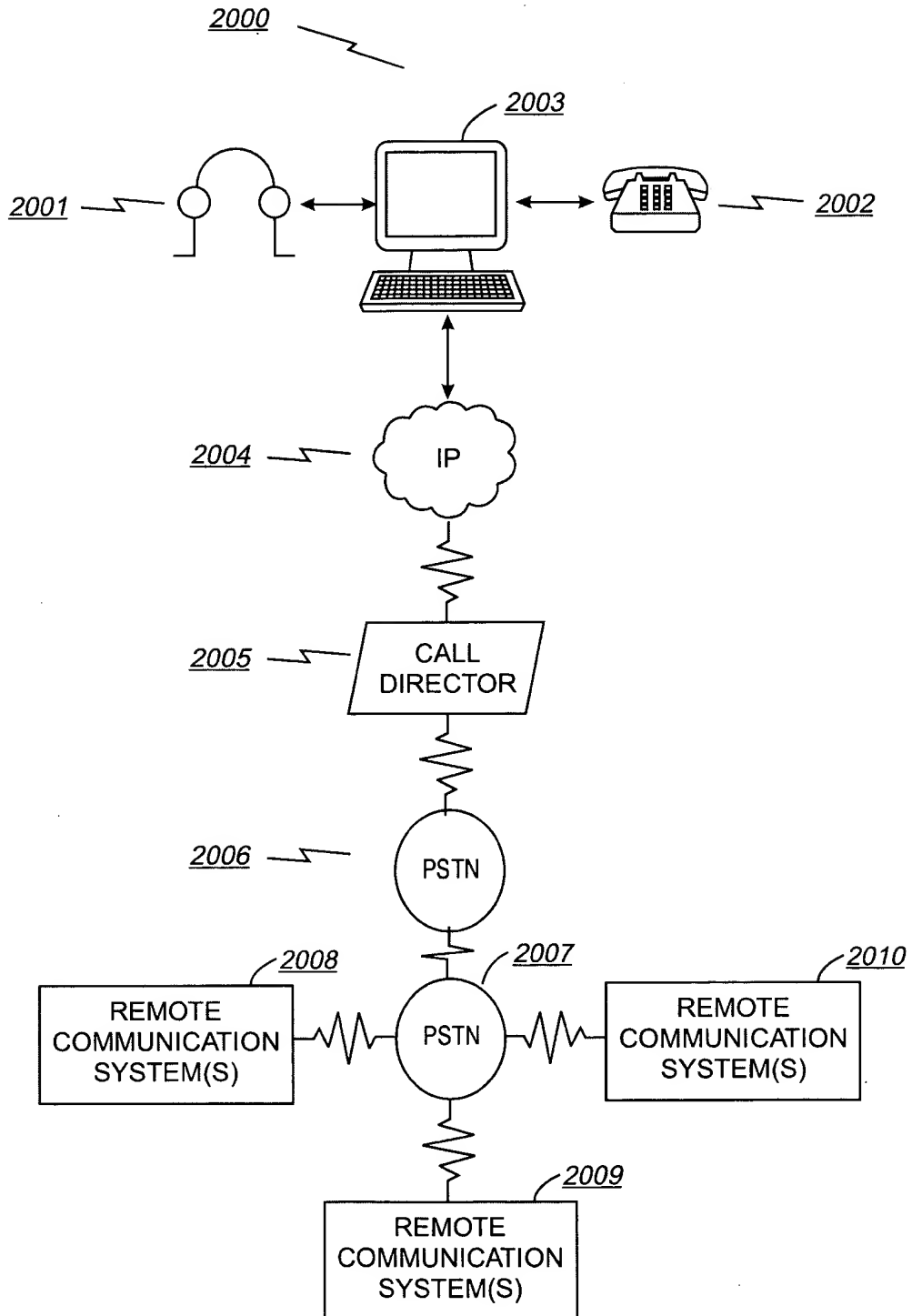
**FIG. 18**

CallOn Hold	Calling:	123-456-7890	Call Active	Volume:	60
Mute	Called:	987-654-3210		Microphone:	50

**FIG. 19**



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**FIG. 20**